



# **FOX VALLEY METRO POLICE DEPARTMENT**



## **2020 Annual Report**

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## READING AND USING THIS DOCUMENT

We hope this report provides you with some useful information about the Fox Valley Metro Police Department. While we feel this report represents an accurate and balanced depiction of our activities and services for the year 2020, it cannot be all inclusive.

In line with taking advantage of current technology, we are including in this report, links to external information sources that may provide you with more information about certain topics or areas of the department.

Throughout this document you may notice objects like the one below. These are called “QR Codes”. A **Quick Response Code** is the trademark for a type of matrix barcode (or two-dimensional barcode) first designed in 1994 for the automotive industry in Japan. A barcode is a machine-readable optical label that contains information about the item to which it is attached.

Source: [https://en.wikipedia.org/wiki/QR\\_code](https://en.wikipedia.org/wiki/QR_code)

By scanning these codes with your smart phone’s/tablet’s camera, it will take you to the web page that is related to the content of a particular page in this document. Most camera apps will do this automatically. You may have to download a separate app though – depending on your device’s operating system. You can scan the code right from a video screen or from a printed copy as well.



QR code for Fox Valley Metro Police website

<http://www.fvmpd.org/81/Police-Department>



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## ***Partnerships in Policing***

### **Our Guiding Principles:**

#### ***Compassion***

*Respect and empathy for each individual's dignity through listening and understanding*

#### ***Integrity***

*Bound by the Law Enforcement Code of Ethics serving with courage and fairness We are dedicated to our oath to uphold the public trust.*

#### ***Professionalism***

*Committed to providing the highest quality of police service and leadership to the community with dedication and objectivity*



## 2020 VILLAGE OFFICIALS

**Kimberly Village President:** Charles Kuen

**Kimberly Village Trustees:** Lee Hammen



Tom Gaffney

Mike Hruzek

Peggy Weber

Marcia Trentlage

Dave Hietpas

**Kimberly Village Administrator:** Danielle Block

**Little Chute Village President:** Michael Vanden Berg

**Little Chute Village Trustees:** Brian Van Lankveldt



James Hietpas

Larry Van Lankvelt

Bill Peerenboom

Skip Smith

Don Van Deurzen

**Little Chute Village Administrator:** James Fenlon



## FOX VALLEY METRO POLICE COMMISSION

**Commission President:** *Scott Schommer (Little Chute)*

**Commissioners:** *Bill Van Berkel (Little Chute)*

*Mark Verhagen (Little Chute)*

*Jason Weber (Kimberly)*

*Jason Nate (Kimberly)*

*Sue Brown (Kimberly)*

A police commission is the civilian oversight authority of a police department. Wisconsin statute 62.13 provides for the creation of a police commission and defines their duties and powers. The commission has the authority over hiring, firing, discipline and promotions of sworn personnel within the police department. Some municipalities have a joint, police *and* fire commission. We have a separate police commission because Metro represents two villages. Each village has its own fire commission. Each village is represented with an equal number of commissioners (three).



Wis. § 62.13: <https://docs.legis.wisconsin.gov/statutes/statutes/62/1/13>





## 2020 FOX VALLEY METRO POLICE DEPARTMENT STAFF

<b>NAME</b>	<b>POSITION</b>	<b>SERVING METRO SINCE</b>
Daniel M. Meister	Chief of Police	5/1/2018
Jeremy Slotke	Captain	3/16/2005
Mark Ulman	Lieutenant	4/7/1999
Mark Wery	Lieutenant	2/18/2008
Edmund Slinde	Lieutenant	7/29/2002
Daniel Thorson	Officer	2/19/1990
Jeffrey Nett	Officer	9/25/1995
Brady Boucher	Officer	8/14/1998
Randall Lefebber	Officer	1/15/2001
Duane Dissen	Officer (PSL)	12/30/2002
Michael Grumann	Officer	6/9/2003
Brandon Stahmann	Officer (PSL)	9/20/2006
Laura Oster	Officer	6/12/2007
Philip Serres	Officer	4/9/2008
Scott Van Schyndel	Investigator	2/16/2009
Tiffany Tesch	Officer (PSL)	5/12/2009
Michael Gostisha	Officer	3/12/2012
Samuel Gueli	Officer	11/2/2015
Nicholas Uebelher	Investigator	6/13/2016
Sam Pynenberg	Officer	5/7/2018
Gary Schmackle	Officer	8/19/2018
Jamie Coonen	Officer	8/20/2018
Devin Reinke	Officer	8/29/2019
Caleb Lyons	Officer	9/23/2019
Kaylee Blader	Officer	12/15/2019
Ricardo Lozano	Officer	12/16/2019
Tyler Marquardt	Officer	10/12/2020
Ann VandenHeuvel	Police Clerk (Part-time)	5/23/2005
Francesca Diedrick	Police Clerk	12/15/2010
Kelly VandenHeuvel	Administrative Manager	10/23/2018

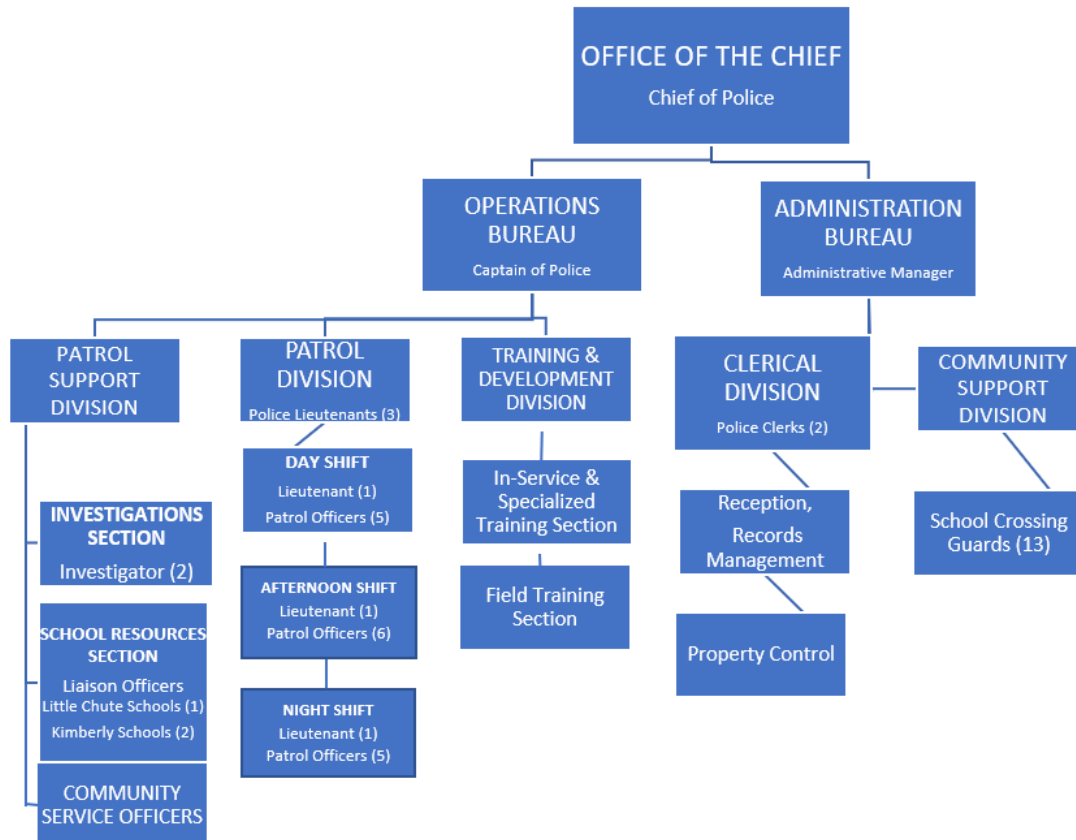
PSL: Police School Liaison

\* Resigned Aug. 2020





## ORGANIZATIONAL CHART





## WELCOME!

We strive to enhance the quality of life in the community by proactively patrolling in an effort to detect problems that can have a negative impact on the quality of life in community. By way of problem solving and community partnerships, we collaborate to identify solutions to issues that can have a negative impact on public safety.

Around 1829, Sir Robert Peel (considered the founder of modern-day, community-oriented policing) identified nine principles that he felt were critical to effective law enforcement in a community. His seventh principle states:

*"Police, at all times, should maintain a relationship with the public that gives reality to the historic tradition that the police are the public and the public are the police; the police being only members of the public who are paid to give full-time attention to duties which are incumbent on every citizen in the interests of community welfare and existence."*

To us, this means that we are partners in public safety. We, as officers of the law must work collaboratively with the public in order to be effective and respected. 189 years later, this principle is still relevant and critical to successful community policing.

So, as we continue to improve our partnership with the community, please take the time to stop at one of our community programs/events and speak with us. We appreciate getting to know members of the community and letting you know a little bit more about who we are and what we do. If you can't make it to an event, feel free to call us or stop in at the police department.

## Partnerships in Policing



← FVMPD Website

<http://www.fvmpd.org/81/Police-Department>



## DEPARTMENT OVERVIEW

The FVMPD is a full-time municipal law enforcement agency that is open and staffed 24/7/365. The primary mission of the department is to maintain law and order in the communities and respond to calls for service.

We utilize a philosophy of ***Partnerships in Policing*** in which we work collaboratively with the public and other departments to accomplish our mission.

Our guiding principles are **Compassion, Integrity and Professionalism** when working with the public and each other.

The Fox Valley Metro Police Department is a joint, multi-municipal law enforcement agency that provides municipal law enforcement services to the villages of Little Chute and Kimberly WI. It is estimated that the department serves a combined, resident population of approximately 19,000 people.

Both villages have a combined area of approximately 10 square miles. The villages also have county and state highways that pass through them. Additionally, the department is responsible for patrolling and responding to calls for service on portions of U.S. Interstate Highways 41 and 441.

The department receives close to 20,000 calls for service per year. Of that number, we respond to, investigate, and/or file reports on about 12,000 of those calls.

The department is staffed with 26, sworn personnel who have arrest/enforcement powers.

- 16 of those sworn positions are assigned to the patrol division.
- Three area assigned to the Little Chute and Kimberly School districts.
- Two are assigned as investigators (detectives).
- The remining five are supervisory/management positions.

Additionally, the department is staffed by the following, support positions:

- Three clerical/admin. (2 full-time, one part-time)
- Two Community Service Officers (CSO's)
- 10, adult school crossing guards



### *Partnerships in Policing*

The department operates and maintains a fleet of 14 vehicles.

Patrol has 11 vehicles - SUV (8) & Sedan (3)

Administration and investigations use (2) Ford Fusion hybrids

The patrol vehicles average about 30,000 to 33,000 miles per year.

The department uses over 15 different software/hardware systems for a variety of investigative, operational, and administrative functions. While technology is not the end-all for modern police work, it does make our work more efficient and safer.

We also have a strong and purposeful social media presence via our Facebook page. This allows us to communicate with the public quicker and to a broader audience.



FVMPD Facebook Page

<https://m.facebook.com/FoxValleyMetro>



Fox Valley Metro Police Department  
200 W. McKinley Ave.  
Little Chute, WI. 54140



## 2020 – NEW CHALLENGES, NEW OPPORTUNITIES

2020 was a year of unique challenges for us. I would not have thought around the first of the year that we would be dealing with a world-wide pandemic and an anti-law enforcement movement that has swept our country with massive protests, riots, attacks on officers and the defunding of departments.

The COVID-19 pandemic had an impact on our communities, staff, and overall operations. The department worked to maintain a high level of call response while attempting to mitigate exposure or transmission of the virus. Patrol staff used enhanced PPE (Personal Protective Equipment) when interacting with the public. Our lobby was closed to the public for several weeks too. We adapted by being resilient and keeping things in perspective. At no time did we refuse police service to anyone just because of COVID.

The department was also thrust into a political component of the pandemic by way of emergency orders. Mask mandates, social distancing restrictions and travel bans created a social and political divide at the national and local levels. The department, along with legal staff researched the legality and constitutional foundation of these orders. It was determined that since the orders were just that, orders – and not laws, that the department would not be in a position to legally enforce these mandates. State law provides for health departments and health officers to deputize people as “quarantine officers” and that those “quarantine officers” would be able to legally enforce emergency orders related to the pandemic. Therefore, Metro took a reasonable approach to this situation and decided to use a high level of discretion on a situational basis. Our village leaders also agreed and supported that decision.

The deaths of certain persons while interacting with law enforcement throughout the country lead to massive and destructive riots in various cities and states. As a professional organization we are certainly empathetic to those that were affected by these events. We are also empathetic to those who have had negative and unethical interactions with law enforcement.

The anti-police movement that swept this county in 2020 was based on a belief that our criminal justice system is systemically racist and/or prejudiced to people of color. We do recognize that there have been actions by officers in this country that have been unethical and illegal. We also recognize that the vast majority of law enforcement officers in this country are highly professional, ethical, devoted people who care about their fellow human beings and communities.

The staff of the Fox Valley Metro Police Department are committed to serving with fairness, equality, integrity, and a high level of professionalism. To ensure that we are accountable to the public and to each other, the department took the following steps in 2020:



### *Partnerships in Policing*

- A review of certain policies to include use-of-force, biased based policing and general rules and regulations.
- A review of our core values of Compassion, Integrity and Professionalism.
- A department meeting to discuss the history of slavery, racial injustice and policing in America.

As a result of this, the department did the following:

- Renewed our *Oaths of Office* and the *Law Enforcement Oath of Honor*.
- Specifically banned the use of choke holds and neck restraint techniques unless it would be authorized under a deadly force threat. While these were never previously allowed or trained, we have specifically mentioned them in our policy now.
- Emphasized in our use-of-force policy that all life is paramount, and force is not to be used based on one's physical attributes but on actions/reactions to lawful police action.
- Changed a portion of our use-of-force policy that stated that after force is used on a person, that officers will monitor that person's well-being. The policy now states that proper medical aid will be rendered by officers as soon as practical.
- Mandated that all employees are accountable to themselves and each other. That when an employee observes or is aware of another employee using excessive/illegal force, that the employee will intervene. Or, in the case of an after-the-fact discovery, report the instance to management.
- Emphasized de-escalation techniques.
- Added a statement of understanding and awareness to our policies about the history of racial disparity in our nation.

We are fortunate to work in communities that generally understand who we are, what we do and the challenges we face. These communities support us because we work hard every day to keep their trust.





## OFFICE OF THE CHIEF

Daniel M. Meister  
Chief of Police

2020 was a year of both excitement and uncertainty. The pandemic presented us with several unknowns. As “essential workers” we still had to operate at full staffing levels and respond to calls for service. We could not pick and choose calls out fear that we may be exposed to the virus. Officers wore masks and gloves at calls and still provided a high level of service. Meantime, the “Safer at Home” orders and social isolationism caused our communities to look like a ghost town for a few weeks. Things did not feel normal in society. Throughout the year we had many staff members who had to quarantine due to Covid related issues. This put a strain on our staffing levels.

The pandemic definitely affected people’s emotional and mental health. Locally, we saw an increase in mental health related calls of about 500%. These types of calls can tie up several officers for a period of several hours. There was also an increase in domestic disturbance related calls.

On a more positive and exciting note, the department worked on implementing some new programs. A Community Service Officer (CSO) program was launched in March. CSO’s are non-sworn staff who respond to lower priority calls and take some of the more menial calls from the sworn, patrol officers. This program has been well received and has allowed the patrol officers to focus on more pressing issues.

When I started at Metro in 2018, I had a vision of creating a K-9 program for the department. Metro has never had a K-9 program in its history. The main reason for this vision was to assist the patrol officers in detecting illegal/dangerous drugs in our communities. A K-9 can also help with finding lost/missing persons and apprehending dangerous suspects.

I received approval from both village boards to start this program using fundraising efforts to acquire funds for the dog, training, and the needed equipment. In late summer/early fall, I created a non-profit, Metro K-9 Foundation that was staffed by volunteer, community residents. A trustee from each village board also serves on the Foundation board. As of December, the Foundation was already receiving its



### *Partnerships in Policing*

first donations. The first-year goal is to raise about \$90,000 to purchase the dog, pay for training and equipment (to include a specialized squad car for the dog and its handler).

Both the CSO and K-9 program are designed to support the patrol division and enhance our call response capabilities.

There is a great sense of unity and pride in our communities. People care about one another and the places they live, work and play. This sense of community is reflected in the work we do.

In 2018 and 2019, our villages were rated in the top, safe cities in Wisconsin. Below are some links to these articles. The map also shows how safe our area was ranked in 2019.

<https://www.tmj4.com/govolsxtra/homepage-gallery/top-10-wisconsin-cities-according-to-backgroundcheck-org#id22>

<https://backgroundchecks.org/safest-cities-in-wisconsin.html>

Just because we are relatively safe communities, doesn't mean we should stop trying to improve on what we do. By strengthening our partnerships and seeking better ways to deter crime, we can improve on the quality of life in our communities. In 2020 we will be working on several projects to accomplish this. The addition of Community Service Officers (CSO's) and a K-9 Program will strengthen our ability to address those issues that can have a negative impact on safety and quality of life. The CSO's will work on code violations that tend to devalue properties and invite other problems into our neighborhoods. They will also address lower priority calls in an effort to free-up patrol officers who can respond to the bigger problems. A K-9 program will help us with keeping dangerous substances out of our communities as well.

In looking back, Metro has had the ability to successfully adapt to changes in our communities and work towards implementing effective solutions to reduce problems that can have an impact on safety and quality of life. In looking forward, Metro is also planning and taking steps to improve on our services. Adaptability and resiliency are some of our strengths but equally important is who we are. We are a dedicated team of compassionate professionals who work with our partners to keep our communities safe.

*Partnerships in Policing*





## ADMINISTRATION BUREAU

Kelly Vanden Heuvel  
Administrative Manager

Administrative Bureau oversees the Clerical Division and Community Support Division.

### **CLERICAL DIVISION**

The Clerical Division is staffed by two police clerks – one of whom is full-time and the other who is part-time.

The Clerical Division is responsible for the following:

- Greeting customers
- Answering phone calls
- Records management
- Records requests
- Court Services
- Uniform Crime Reporting
- Supply management
- Property Control

The Outagamie County Sheriff's Office is the primary dispatching center for our department. However, our police clerks answer roughly 7,000 phone calls per year. They range from routine, informational requests to non-emergency calls for service to emergency situations. The majority of calls for service that require an officer to respond would most likely be transferred to the Outagamie County Sheriff's dispatch center.



Our department also receives about 400 to 500 records requests each year. These range from simple requests for copies of official reports to request for copies of digital media such as audio recordings and video footage.



Police Clerk Vanden Heuvel, Police Clerk Diedrick, Admin. Manager Vanden Heuvel.





## COMMUNITY SUPPORT DIVISION

The Community Support Division (CSD) is jointly managed by the Captain and Administrative Manager. The CSD manages community events, code compliance issues and the adult school crossing guards for the Little Chute and Kimberly School Districts.



Crossing Guard Recognition Week – January 2020



**Officer Lyons on school safety patrol**



Jeremy Slotke

Captain of Police

## OPERATIONS BUREAU

The Operations Bureau consists of three divisions:

- Patrol Division
- Patrol Support Division
- Training & Development Division

### Patrol Division

The Patrol Division is the backbone of the police department. Patrol officers respond to calls for service and proactively patrol the community to detect and deter problems. The Patrol Division is led by three Police Lieutenants who each command a shift of patrol officers. In addition to their basic patrol duties, each lieutenant and patrol officer are also tasked with other, ancillary duties. Some of those duties are:

- Training instructors
- Social media group
- Vehicle maintenance
- Community outreach
- Animal control
- Honor Guard Team
- Code compliance
- Nuisance abatement
- Child car seat installation
- Bicycle patrol
- New officer field training
- Awards review committee





## **PATROL — DAY SHIFT**

The 2020 Fox Valley Metro Police Department Day Shift consisted of four officers and one patrol lieutenant:

- Officer Daniel Thorson
- Officer Jeffrey Nett (assigned as a PSL in fall)
- Officer Brady Boucher
- Officer Randall Lefeber
- Officer Michael Grumann (took PSL Nett's place in fall).
- Lieutenant Mark Ulman



As a team, the day shift focuses on quality-of-life concerns and working with citizens to make the community safer.

Day shift officers often routinely work in conjunction with the Department's Investigations Unit. They assist with the abatement process, the service of search warrants, and complex investigations.

Additionally, the day shift officers direct their efforts toward numerous community oriented and crime prevention efforts:

- ✧ Performing physical security checks on businesses in the industrial parks and downtown
- ✧ Being present at local banks and credit unions when employees are arriving to open
- ✧ Performing physical security checks on the homes of residents who were on vacation
- ✧ Performing additional patrols in specific locations based on extra patrol requests from citizens
- ✧ Performing foot patrols in parks, the YMCA, and locations where children are known to congregate
- ✧ Being visible and performing traffic enforcement in school zones

Members of the day shift also serve roles as Outagamie County Multijurisdictional Emergency Response Team (ERT) members, Field Training Officers, and Honor Guard members, Certified Child Safety Seat Installers, Vehicle Maintenance Coordinator, Bicycle Patrol Officers, Radar Instructor, and Electronic Citation and Crash Report System Administrator.



#### **PATROL — AFTERNOON SHIFT**

The 2020 Fox Valley Metro Police Department Afternoon Shift consisted of six Patrol Officers and one Patrol Lieutenant.

- Officer Laura Oster
- Officer Kaylee Blader
- Officer Samuel Gueli
- Officer Gary Schmackle
- Officer Caleb Lyons
- Officer Jamie Coonen
- Lieutenant Mark Wery



The afternoon shift is one of the busier shifts at the Fox Valley Metro Police Department, responding to nearly 3,500 calls for services through 2020. We strive to provide a high quality of life for residents in both of our communities, providing after school traffic enforcement and a presence in village parks and community areas.



## **PATROL — NIGHT SHIFT**

The 2020 Fox Valley Metro Police Department Night Shift consisted of five patrol officers and one patrol lieutenant:

- Officer Michael Grumann (assigned day shift in fall)
- Officer Philip Serres
- Officer Michael Gostisha
- Officer Sam Pynenberg
- Officer Devin Reinke
- Officer Ricardo Lozano
- Lieutenant Edmund Slinde



The Night Shift Officers focused on the following areas:

- ✧ Licensed establishment checks
- ✧ Investigating drug related offenses/residences
- ✧ Visibility in the bars as a crime prevention method
- ✧ Address ordinance/alcohol related violations and probation/parole violations
- ✧ Investigate suspicious people or situations
- ✧ Traffic enforcement
- ✧ Moving/Equipment violations
- ✧ OWI enforcement
- ✧ Parks patrol
- ✧ Ordinance violations (In park after hours, parking, etc.)
- ✧ Community policing and problem oriented policing efforts, including foot patrols at area hotels and businesses which establishes rapport and relationships.



### *Partnerships in Policing*

- ✧ Building security checks- identifying security concerns at both residential and commercial properties (open doors, poor lighting, etc.)

Members of the night shift work closely with the department's investigations unit. Members of the night shift serve additional specialized roles such as Emergency Response Team Members, Field Training Officers, Unified Tactics Instructors, Honor Guard members, Bicycle Patrol members and Drug Recognition Expert.



Officer Daniel Thorson – 30 years of service!



**YES, we like donuts – in moderation**





## **PATROL SUPPORT DIVISION**

The Patrol Support Division (PSD) exists to support the function of the Patrol Division. The PSD is comprised of three sections – The Investigations Section, the School Resources Section and the Community Service Officers. The PSD is directly supervised by the Captain.

## **INVESTIGATIONS SECTION**

The Investigations Section assists patrol by investigating some of the more complex crimes and incidents. An investigator may respond to an incident to assist patrol with some of the following duties:

- Crime scene management
- Crime scene processing
- Evidence collection
- Scene documentation and photography
- Victim, witness and suspect interviews
- Forensic analysis
- Search warrant preparation and execution
- Subpoena requests

The Investigations Section also can examine and download digital information from various electronic devices. The Investigations Section also participates in the Wisconsin Department of Justice ICAC (Internet Crimes Against Children) Program to reduce online child/sexual predators.

There were numerous large cases that the Investigations Unit assisted in or investigated in 2018. These included a homicide, residential and business burglaries, sexual assaults, physical assaults, major thefts, and several death investigations including suicide and other death scenes where the deaths were not by natural causes.

The Fox Valley area has seen a dramatic increase in drug overdoses, particularly by heroin and methamphetamine users. The Investigations Unit investigated several heroin overdose deaths in 2020. The Investigations Unit also served several drug warrants on residences. They assisted the Lake Winnebago Area Drug Enforcement Unit in several other warrants.



Officer Stahmann has also led the Investigations Unit in multiple Internet Crimes Against Children cases. The Fox Valley Metro Police Department holds the safety of our citizens paramount, especially children. By conducting these types of investigations, we hope to make the world a safer place for our kids.

The Investigation Unit continues to expand their knowledge in the use of Cellebrite, which is a program for forensically analyzing digital evidence, such as cellphones and computers. In today's world, we are conducting cellphone analysis on many different types of cases, and this information is very useful for prosecution.

## SCHOOL RESOURCES SECTION

The School Resources Section (SRS) is comprised of the Police School Liaison Officers (PSL's). The PSL's work within the schools to establish positive relationships with school staff and students. The PSL's investigate crimes that may have occurred within the schools or involve students or staff members. They also work with patrol on any status offenses that involve juveniles.

Metro currently has three officers assigned as PSL's. One is assigned to work with the Little Chute School District and two are assigned to work with the Kimberly School District. The number of PSL's and their assignments are determined by a formal agreement that Metro has with each school district. In addition to the work performed in the public schools, these officers also work with the parochial schools on an as-needed basis.

A PSL is normally assigned to a school for a three to five-year period and then rotates back out into the patrol division.

The PSL's are more than just a police officer in a school. They participate in many curricular activities and form lasting bonds with students that often carry into their adult lives.

Some of the job responsibilities of the Fox Valley Metro Police Department PSL officers include:

- Promote prevention through education and communication
- Classroom presentations (bicycle safety, Halloween Safety, Bullying/Harassment etc.)
- Constitutional Law Education
- Drugs and alcohol enforcement
- Educating students on law enforcement's role in the community





### *Partnerships in Policing*

The primary goal of the Fox Valley Metro Police Department PSL program is to foster positive relationships with the students and their families. By forming these relationships, the PSL officer builds trust and credibility, which allows them to work closely with students and their families to help solve issues and concerns. This helps students to see the PSL officer as more approachable and someone who strives for their well-being. Students are more comfortable coming to the PSL officer and reporting illegal activity and things that make them feel unsafe. This makes the school environment safer for all.



PSL's Nett (Little Chute Schools), Dissen and Stahmann (Kimberly Schools)

### COMMUNITY SERVICE OFFICERS

The community Service Officers (CSO's) are non-sworn staff that assist the patrol officers with certain types of calls for service. They do not have arrest powers, are not armed, but they do have authority under village ordinances to enforce certain village ordinance violations.

The CSO program was a new program for 2020. The program started in the spring when we hired our first, two CSO's. William Hansen and Gwen Schneider started in March of 2020. The program was led by Lt. Mark Wery.

Having CSO's respond to certain calls allows the sworn, patrol officers to focus on some of the more exigent calls and incidents.



CSO Hansen







The Training and Development Division (TDD) is responsible for providing formal training and professional development curriculum to all Metro staff members. The TDD is comprised of a variety of staff members who have various instructor and teaching qualifications.

By state law, all sworn law enforcement officers must undergo a minimum number of training hours per year to maintain their Wisconsin law enforcement certification. Metro goes above and beyond this minimum requirement to ensure that our staff is well prepared to meet current challenges in our profession. Some of the training we undergo is mandatory and others is selected based on current social trends, department needs and individual needs. Some of the basic training topics include:

- Firearms proficiency and yearly qualification
- Emergency vehicle operations
- Defense and arrest tactics
- First aid, CPR and AED
- Legal updates

Other topics can include:

- Professional communications
- Crisis intervention training
- Employee wellness

Investigators, PSL's and other officers also attend specialized training in their area of focus.

Metro is fortunate to have several in-house instructors who train our staff. These instructors are required to maintain their instructor certification by attending instructor development courses and teach a certain amount of training each year. This saves the department costs by not having to pay for a considerable amount of training that would be hosted by other organizations.

Some training is hosted by outside organizations/instructors when the topic is of a highly specialized nature or is something that our instructors are not certified in.

All officers training hours and curriculum is tracked by the Wisconsin Department of Justice - Training & Standards Bureau via the Acadis software program.



## HONOR GUARD UNIT

The Fox Valley Metro Police Department Honor Guard represents the Department upon request and at funerals and special events. These highly dedicated officers conduct themselves according to department mission and guiding principles (Compassion, Integrity, and Professionalism), striving, at all times, to bring honor to the department and the unit.







\*\*\*\*\*



## ACTIVITY – CALLS FOR SERVICE

In 2020 the department *responded* to 11,901 incidents and/or calls for service.

### YEARLY ACTIVITY COMPARISON

Fox Valley Metro Police - Yearly Incident Totals

2016	2017	2018	2019	2020
11,455	11,103	12,737	13,410	11,901*

\* A decrease in calls for 2020 is attributed to the Covid 19 pandemic. Factors include, but are not limited to:

- Government mandated travel and work restrictions.
- Self isolation.
- Closed businesses, schools, etc.
- State law(s) prohibiting enforcement of certain laws during emergency declaration.

NOTE: While overall calls were down, certain calls such as crisis calls, and mental health calls were up around 500%.

Below are some activity tables that show the volume of calls in each village we serve. These tables also show a multi-year comparison.



## FOX VALLEY METRO POLICE DEPARTMENT

Year-to-Date CAD Call Detail

### Year-To-Date CAD Received Calls

Call Nature	01/01/2020	01/01/2019	1 yr %	01/01/2018	2 yr %
	to 12/31/2020:	to 12/31/2019:	change:	to 12/31/2018:	change:
	0	1	-100.0%	3	-100.0%
911 Assist	0	15	-100.0%	21	-100.0%
911 Hangup	0	292	-100.0%	343	-100.0%
911 Misdial	758	264	187.1%	0	N/A
Abandoned Vehicle	37	55	-32.7%	34	8.8%
Abdominal A-Adam Response	5	2	150.0%	4	25.0%
Abdominal C-Charlie Response	2	5	-60.0%	7	-71.4%
Accident in a Parking Lot	29	38	-23.7%	17	70.6%
Accident with Extrication	0	1	-100.0%	1	-100.0%
Accident with Injury	8	10	-20.0%	19	-57.9%
Accident with Scene Safety	9	11	-18.2%	13	-30.8%
Accident with Spill Cleanup	2	3	-33.3%	0	N/A
Alcohol Violations	6	10	-40.0%	9	-33.3%
Allergies A-Adam Response	2	0	N/A	0	N/A
Allergies C-Charles Response	2	1	100.0%	4	-50.0%
Allergies D-David Response	3	3	0.0%	3	0.0%
Animal Bite	19	26	-26.9%	8	137.5%
Animal Call	213	229	-7.0%	215	-0.9%
Assist Citizen or Agency	506	488	3.7%	632	-19.9%
Auto Theft	0	0	N/A	3	-100.0%
Back Problem A-Adam Response	2	3	-33.3%	4	-50.0%
Back Problem C-CharlesResponse	5	1	400.0%	1	400.0%
Battery	4	4	0.0%	6	-33.3%
Bicycle Stop	3	1	200.0%	6	-50.0%
Bleeding A-Adam Response	0	2	-100.0%	1	-100.0%
Bleeding B-Boy Response	2	3	-33.3%	8	-75.0%
Bleeding C-Charles Response	2	1	100.0%	0	N/A
Bleeding D-David Response	8	7	14.3%	2	300.0%
Bomb Threat	0	0	N/A	1	-100.0%
Breathing Problem C-Charles	8	9	-11.1%	4	100.0%
Breathing Problem D-David	48	44	9.1%	13	269.2%





Breathing Problem E-Edward	1	2	-50.0%	0	N/A
Burglary	11	12	-8.3%	7	57.1%
Burns A-Adam Response	1	0	N/A	0	N/A
Business Check	0	9	-100.0%	4	-100.0%
CO or Hazmat B-Boy	0	1	-100.0%	0	N/A
Carbon Monoxide Alarm	9	12	-25.0%	14	-35.7%
Chest Complaint A-Adam	1	0	N/A	1	0.0%
Chest Complaint C-Charles	7	8	-12.5%	4	75.0%
Chest Complaint D-David	18	19	-5.3%	4	350.0%
Choking A-Adam Response	2	2	0.0%	1	100.0%
Choking D-David Response	1	2	-50.0%	2	-50.0%
Civil Matter Assist	19	18	5.6%	20	-5.0%
Civil Process	60	98	-38.8%	113	-46.9%
Collapsed Building	0	2	-100.0%	0	N/A
Crime Prevention	520	811	-35.9%	440	18.2%
Dam or Lock Failure	0	1	-100.0%	0	N/A
Damage to Property	72	50	44.0%	54	33.3%
Death	0	0	N/A	2	-100.0%
Diabetic Issue A-Adam	3	0	N/A	2	50.0%
Diabetic Issue C-Charles	3	5	-40.0%	12	-75.0%
Diabetic Issue D-David	3	1	200.0%	2	50.0%
Disorderly Conduct	1	0	N/A	14	-92.9%
Disturbance	160	154	3.9%	112	42.9%
Disturbance with a Weapon	2	4	-50.0%	0	N/A
Domestic Disturbance	50	56	-10.7%	33	51.5%
Domestic Disturbance w/Weapon	1	2	-50.0%	0	N/A
Drowning E-Edward Response	1	0	N/A	0	N/A
Drug Complaint	43	41	4.9%	55	-21.8%
Dumpster Fire	1	1	0.0%	0	N/A
Electrocution D-David	0	1	-100.0%	0	N/A
Emergency Committal	4	3	33.3%	12	-66.7%
Exposure D-David Response	0	1	-100.0%	0	N/A
Eye Problem A-Adam	0	1	-100.0%	0	N/A
Fainting A-Adam	6	5	20.0%	1	500.0%
Fainting C-Charles	7	6	16.7%	5	40.0%
Falls A-Adam Response	24	13	84.6%	13	84.6%
Falls B-Boy Response	15	35	-57.1%	13	15.4%
Falls D-David Response	6	10	-40.0%	3	100.0%
Fingerprinting	1	0	N/A	0	N/A
Fire Alarm Commercial	26	30	-13.3%	32	-18.8%
Fire Alarm Residential	3	4	-25.0%	5	-40.0%



Fire Dept Public Relations	1	2	-50.0%	2	-50.0%
Fire Oversized/Commercial Veh	1	0	N/A	4	-75.0%
Fire Service Callout	0	1	-100.0%	0	N/A
Fire Stuck Elevator Rescue	0	0	N/A	1	-100.0%
Fire Unauthorized Burning	12	7	71.4%	6	100.0%
Fire Vegetation or Grass	5	5	0.0%	3	66.7%
Fire Vehicle Small	4	4	0.0%	3	33.3%
Fireworks Complaint	30	8	275.0%	11	172.7%
Follow Up	226	16	1,312.5%	3	7,433.3%
Fraud Complaint	77	72	6.9%	51	51.0%
Garbage or Rubbish Fire	1	2	-50.0%	1	0.0%
Graffiti Complaint	5	2	150.0%	0	N/A
Harassment	77	106	-27.4%	81	-4.9%
Hazard in Roadway	172	153	12.4%	147	17.0%
Headache A-Adam Response	0	1	-100.0%	0	N/A
Headache C-Charles Response	2	1	100.0%	1	100.0%
Heart Problem A-Adam	0	1	-100.0%	0	N/A
Heart Problem C-Charles	3	1	200.0%	2	50.0%
Heart Problem D-David	6	9	-33.3%	7	-14.3%
Jail GPS Checks	216	167	29.3%	235	-8.1%
Juvenile Complaint	75	42	78.6%	49	53.1%
K9 Assist	3	1	200.0%	2	50.0%
Law Alarms - Burglary Panic	75	72	4.2%	70	7.1%
Law Enforcement Fire Assist	0	0	N/A	41	-100.0%
Law Enforcement Medical	2	1	100.0%	0	N/A
Lost or Found Valuables	92	77	19.5%	69	33.3%
Medical Assistance No Injury	26	30	-13.3%	24	8.3%
Medical Pre-Alert	34	25	36.0%	302	-88.7%
Miscellaneous Incident	0	0	N/A	1	-100.0%
Missing Person	5	23	-78.3%	9	-44.4%
Motorist Assist	236	228	3.5%	234	0.9%
Mutual Aid Fire Response	0	0	N/A	1	-100.0%
Natural Gas or Propane Leak	7	11	-36.4%	8	-12.5%
Noise Complaint	74	63	17.5%	23	221.7%
Nuisance Complaint	0	1	-100.0%	0	N/A
Ordinance Violation	178	155	14.8%	113	57.5%
Overdose B-Boy	0	1	-100.0%	0	N/A
Overdose C-Charles	5	1	400.0%	9	-44.4%
PNB B-Boy Response	1	1	0.0%	1	0.0%
PNB D-David Response	1	0	N/A	1	0.0%
PNB E-Edward Response	9	13	-30.8%	8	12.5%

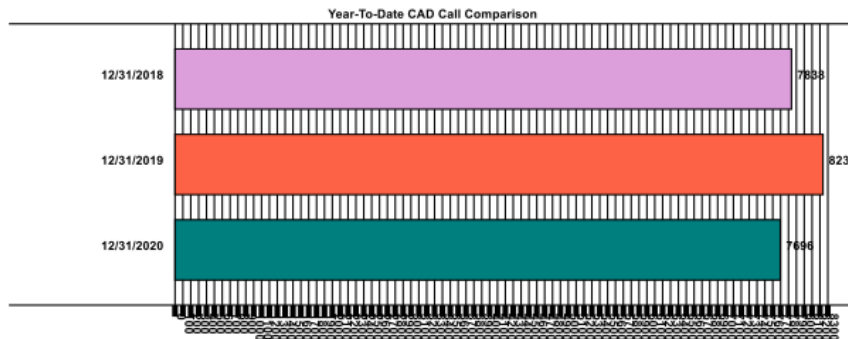




Parking Enforcement	88	148	-40.5%	121	-27.3%
Parking Request	8	0	N/A	0	N/A
Pregnancy B-Boy	0	0	N/A	1	-100.0%
Pregnancy C-Charles	1	1	0.0%	0	N/A
Pregnancy D-David	2	1	100.0%	1	100.0%
Preset Alarms such as varda	0	0	N/A	1	-100.0%
Probation Violation	1	0	N/A	0	N/A
Reckless Driving Complaint	249	269	-7.4%	254	-2.0%
Residence Lockout	9	8	12.5%	1	800.0%
Restraining Order Tracking	1	2	-50.0%	2	-50.0%
Retail Theft	6	14	-57.1%	4	50.0%
Robbery	1	0	N/A	0	N/A
Runaway Juvenile	11	27	-59.3%	14	-21.4%
Scam	10	3	233.3%	0	N/A
Seizure A-Adam Response	2	3	-33.3%	5	-60.0%
Seizure B-Boy Response	1	1	0.0%	3	-66.7%
Seizure C-Charles Response	4	7	-42.9%	0	N/A
Seizure D-David Response	2	6	-66.7%	7	-71.4%
Sex Offense	12	24	-50.0%	26	-53.8%
Sick A-Adam	31	24	29.2%	13	138.5%
Sick C-Charles	35	16	118.8%	6	483.3%
Sick D-David	10	9	11.1%	5	100.0%
Spill Cleanup	6	1	500.0%	6	0.0%
Stroke C-Charles	16	12	33.3%	6	166.7%
Structure Fire Smoke or Flame	16	13	23.1%	10	60.0%
Suicide A-Adam	1	0	N/A	0	N/A
Suicide B-Boy	1	1	0.0%	1	0.0%
Suicide D-David	1	0	N/A	1	0.0%
Suspicious Incident	190	171	11.1%	121	57.0%
Suspicious Person	61	57	7.0%	36	69.4%
Suspicious Vehicle	103	121	-14.9%	96	7.3%
Testing Only	1	1	0.0%	0	N/A
Theft Complaint	78	99	-21.2%	94	-17.0%
Theft of Automobile Complaint	8	12	-33.3%	3	166.7%
Traffic Enforcement	76	189	-59.8%	148	-48.6%
Traffic Stop	1,338	1,749	-23.5%	2,041	-34.4%
Transport	2	0	N/A	2	0.0%
Transport Accident A-Adam	1	0	N/A	1	0.0%
Transport Accident B-Boy	4	5	-20.0%	0	N/A
Transport Accident D-David	3	2	50.0%	3	0.0%
Traumatic Injuries A-Adam	6	6	0.0%	2	200.0%



Traumatic Injuries B-Boy	5	7	-28.6%	9	-44.4%
Traumatic Injuries D-David	2	0	N/A	1	100.0%
Trespassing	23	20	15.0%	12	91.7%
Truancy	5	0	N/A	19	-73.7%
Unconscious D-David	22	23	-4.3%	7	214.3%
Unknown Odor Outdoors	0	2	-100.0%	1	-100.0%
Unknown Problem B-Boy	1	8	-87.5%	4	-75.0%
Unknown Problem D-David	1	1	0.0%	2	-50.0%
Unlocked or Standing Open Door	65	113	-42.5%	168	-61.3%
Vacant House Check	3	7	-57.1%	0	N/A
Vehicle Accident	188	284	-33.8%	274	-31.4%
Vehicle Lockout	91	93	-2.2%	30	203.3%
Vehicle Pursuit	4	0	N/A	0	N/A
Violation of Court Order	29	27	7.4%	21	38.1%
Wanted Person or Apprehension	37	31	19.4%	29	27.6%
Water Problem	1	4	-75.0%	2	-50.0%
Water Rescue	1	0	N/A	1	0.0%
Weapon Violation	6	3	100.0%	6	0.0%
Welfare Check	376	322	16.8%	321	17.1%
Wire Down	14	40	-65.0%	11	27.3%





## CAD calls by day of week / time of day (Little Chute -2020)

Hour	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Total
00:00-00:59	35	33	30	37	40	41	54	270
01:00-01:59	24	32	32	29	44	39	44	244
02:00-02:59	32	19	22	27	25	40	42	207
03:00-03:59	12	19	9	11	18	19	21	109
04:00-04:59	12	20	20	27	13	13	7	112
05:00-05:59	24	33	23	19	19	17	11	146
06:00-06:59	17	16	9	18	16	22	12	110
07:00-07:59	35	34	39	45	27	28	36	244
08:00-08:59	51	30	39	37	45	29	22	253
09:00-09:59	35	40	33	38	46	33	39	264
10:00-10:59	55	44	50	53	46	48	34	330
11:00-11:59	49	45	50	51	38	57	29	319
12:00-12:59	48	42	46	40	46	43	39	304
13:00-13:59	43	48	61	41	36	44	47	320
14:00-14:59	51	75	55	55	47	46	38	367
15:00-15:59	60	87	60	77	61	46	53	444
16:00-16:59	77	73	83	55	73	50	47	458
17:00-17:59	62	50	54	67	51	53	44	381
18:00-18:59	48	41	46	53	69	46	43	346
19:00-19:59	36	37	30	57	48	41	44	293
20:00-20:59	41	43	48	53	52	55	48	340
21:00-21:59	31	42	46	46	54	38	36	293
22:00-22:59	39	37	33	49	57	59	33	307
23:00-23:59	41	49	49	54	57	66	32	348
Total by Day	958	989	967	1039	1028	973	855	6809

## Average Call Response Time (Little Chute – 2020)

Time to Respond	Number of calls	Cumulative number	Calls %	Cumulative %
0:00 - 1 Minutes	1909	1909	27	27
1:01 - 2 Minutes	66	1975	0	28
2:01 - 3 Minutes	175	2150	2	30
3:01 - 4 Minutes	238	2388	3	34
4:01 - 5 Minutes	316	2704	4	38
5:01 - 6 Minutes	332	3036	4	43
6:01 - 7 Minutes	292	3328	4	47
7:01 - 8 Minutes	286	3614	4	51
8:01 - 9 Minutes	267	3881	3	55
9:01 - 10 Minutes	231	4112	3	59
10:01 - 20 Minutes	1148	5260	16	75
20:01 - 40 Minutes	559	5819	8	83
40:01 - 60 Minutes	140	5959	2	85
60:01 - or more Mins	98	6057	1	87
Total Calls :	6958			



## VILLAGE OF KIMBERLY ACTIVITY



## FOX VALLEY METRO POLICE DEPARTMENT

### Year-to-Date CAD Call Detail

#### Year-To-Date CAD Received Calls

Call Nature	01/01/2020	01/01/2019	1 yr %	01/01/2018	2 yr %
	to 12/31/2020:	to 12/31/2019:	change:	to 12/31/2018:	change:
	0	1	-100.0%	5	-100.0%
911 Assist	0	12	-100.0%	10	-100.0%
911 Hangup	0	192	-100.0%	270	-100.0%
911 Misdeal	473	167	183.2%	0	N/A
Abandoned Vehicle	35	37	-5.4%	22	59.1%
Abdominal A-Adam Response	2	4	-50.0%	4	-50.0%
Abdominal C-Charlie Response	5	4	25.0%	2	150.0%
Abdominal D-David Response	0	2	-100.0%	0	N/A
Accident in a Parking Lot	20	34	-41.2%	16	25.0%
Accident with Injury	5	3	66.7%	9	-44.4%
Accident with Scene Safety	4	5	-20.0%	7	-42.9%
Accident with Spill Cleanup	2	3	-33.3%	1	100.0%
Administrative Duties	0	0	N/A	1	-100.0%
Alcohol Violations	3	4	-25.0%	8	-62.5%
Allergies A-Adam Response	0	0	N/A	1	-100.0%
Allergies C-Charles Response	0	0	N/A	1	-100.0%
Animal Bite	12	10	20.0%	6	100.0%
Animal Call	106	93	14.0%	124	-14.5%
Assist Citizen or Agency	265	237	11.8%	446	-40.6%
Auto Theft	0	0	N/A	5	-100.0%
Back Problem A-Adam Response	4	3	33.3%	2	100.0%
Back Problem C-CharlesResponse	2	2	0.0%	1	100.0%
Battery	3	3	0.0%	4	-25.0%
Bicycle Stop	6	7	-14.3%	3	100.0%
Bleeding A-Adam Response	2	0	N/A	1	100.0%
Bleeding B-Boy Response	6	5	20.0%	2	200.0%
Bleeding D-David Response	3	7	-57.1%	5	-40.0%
Breathing Problem C-Charles	4	8	-50.0%	1	300.0%
Breathing Problem D-David	28	28	0.0%	14	100.0%
Breathing Problem E-Edward	0	0	N/A	1	-100.0%
Burglary	7	3	133.3%	8	-12.5%



Business Check	3	6	-50.0%	7	-57.1%
Carbon Monoxide & Ambulance	1	0	N/A	0	N/A
Carbon Monoxide Alarm	14	11	27.3%	8	75.0%
Chemical Release	0	1	-100.0%	0	N/A
Chest Complaint A-Adam	3	0	N/A	0	N/A
Chest Complaint C-Charles	1	5	-80.0%	2	-50.0%
Chest Complaint D-David	13	16	-18.8%	5	160.0%
Choking A-Adam Response	0	0	N/A	2	-100.0%
Choking D-David Response	4	2	100.0%	1	300.0%
Civil Matter Assist	5	14	-64.3%	12	-58.3%
Civil Process	61	47	29.8%	72	-15.3%
Collapsed Building	0	0	N/A	1	-100.0%
Crime Prevention	479	1,273	-62.4%	822	-41.7%
Damage to Property	38	44	-13.6%	30	26.7%
Diabetic Issue A-Adam	1	0	N/A	2	-50.0%
Diabetic Issue C-Charles	3	6	-50.0%	6	-50.0%
Diabetic Issue D-David	1	2	-50.0%	3	-66.7%
Disorderly Conduct	5	7	-28.6%	7	-28.6%
Disturbance	111	115	-3.5%	106	4.7%
Disturbance with a Weapon	3	0	N/A	5	-40.0%
Domestic Disturbance	28	26	7.7%	33	-15.2%
Drug Complaint	31	27	14.8%	45	-31.1%
Dumpster Fire	1	0	N/A	0	N/A
Emergency Committal	1	2	-50.0%	5	-80.0%
Explosion	0	1	-100.0%	0	N/A
Exposure A-Adam Response	0	1	-100.0%	0	N/A
Fainting A-Adam	3	6	-50.0%	6	-50.0%
Fainting C-Charles	9	7	28.6%	2	350.0%
Falls A-Adam Response	18	24	-25.0%	9	100.0%
Falls B-Boy Response	29	25	16.0%	11	163.6%
Falls D-David Response	10	11	-9.1%	8	25.0%
Fire Alarm Commercial	11	21	-47.6%	21	-47.6%
Fire Alarm Residential	2	4	-50.0%	5	-60.0%
Fire Dept Public Relations	0	2	-100.0%	2	-100.0%
Fire Oversized/Commercial Veh	0	2	-100.0%	1	-100.0%
Fire Stuck Elevator Rescue	1	1	0.0%	0	N/A
Fire Unauthorized Burning	8	2	300.0%	6	33.3%
Fire Vegetation or Grass	2	1	100.0%	0	N/A
Fire Vehicle Small	1	0	N/A	1	0.0%
Fireworks Complaint	13	8	62.5%	10	30.0%
Follow Up	132	15	780.0%	0	N/A



Fraud Complaint	32	37	-13.5%	36	-11.1%
Garbage or Rubbish Fire	3	1	200.0%	0	N/A
Graffiti Complaint	0	6	-100.0%	0	N/A
Harassment	50	52	-3.8%	55	-9.1%
Hazard in Roadway	69	84	-17.9%	59	16.9%
Hazardous Material Team Call	0	1	-100.0%	0	N/A
Headache A-Adam Response	3	0	N/A	1	200.0%
Headache B-Boy Response	1	0	N/A	0	N/A
Headache C-Charles Response	1	1	0.0%	1	0.0%
Heart Problem C-Charles	1	3	-66.7%	4	-75.0%
Heart Problem D-David	7	3	133.3%	5	40.0%
Jail GPS Checks	98	273	-64.1%	232	-57.8%
Juvenile Complaint	62	42	47.6%	58	6.9%
K9 Assist	0	1	-100.0%	1	-100.0%
Law Alarms - Burglary Panic	66	59	11.9%	68	-2.9%
Law Enforcement Fire Assist	0	0	N/A	28	-100.0%
Law Enforcement Medical	0	1	-100.0%	3	-100.0%
Lost or Found Valuables	30	51	-41.2%	43	-30.2%
Medical Assistance No Injury	24	30	-20.0%	29	-17.2%
Medical Pre-Alert	31	25	24.0%	246	-87.4%
Miscellaneous Incident	0	0	N/A	15	-100.0%
Missing Person	9	6	50.0%	9	0.0%
Motorist Assist	55	67	-17.9%	86	-36.0%
Mutual Aid Fire Response	0	0	N/A	2	-100.0%
Natural Gas or Propane Leak	7	9	-22.2%	6	16.7%
Noise Complaint	66	36	83.3%	34	94.1%
Ordinance Violation	154	102	51.0%	123	25.2%
Overdose B-Boy	2	0	N/A	0	N/A
Overdose C-Charles	2	4	-50.0%	5	-60.0%
Overdose D-David	3	0	N/A	2	50.0%
PNB B-Boy Response	1	0	N/A	0	N/A
PNB D-David Response	0	0	N/A	2	-100.0%
PNB E-Edward Response	5	7	-28.6%	6	-16.7%
Parking Enforcement	109	100	9.0%	118	-7.6%
Parking Request	8	0	N/A	0	N/A
Pregnancy D-David	1	0	N/A	2	-50.0%
Probation Violation	3	0	N/A	0	N/A
Reckless Driving Complaint	76	78	-2.6%	76	0.0%
Residence Lockout	5	2	150.0%	1	400.0%
Restraining Order Tracking	7	2	250.0%	1	600.0%
Retail Theft	4	4	0.0%	16	-75.0%

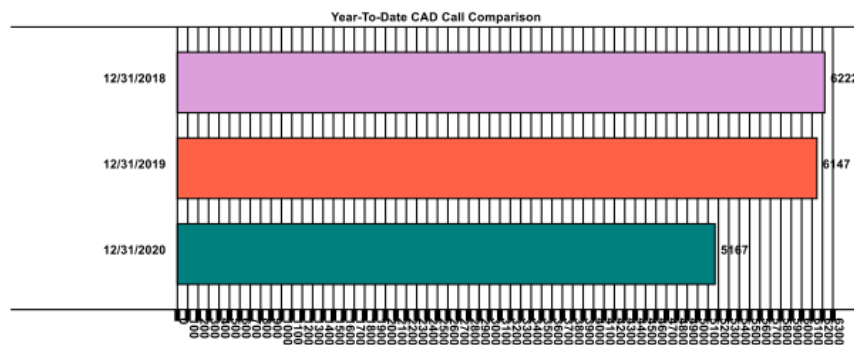


Robbery	2	1	100.0%	0	N/A
Runaway Juvenile	16	13	23.1%	15	6.7%
Scam	7	2	250.0%	0	N/A
Seizure A-Adam Response	1	2	-50.0%	1	0.0%
Seizure B-Boy Response	4	2	100.0%	3	33.3%
Seizure C-Charles Response	4	5	-20.0%	1	300.0%
Seizure D-David Response	15	7	114.3%	1	1,400.0%
Sex Offense	17	8	112.5%	19	-10.5%
Sick A-Adam	28	24	16.7%	18	55.6%
Sick B-Boy	0	1	-100.0%	1	-100.0%
Sick C-Charles	18	19	-5.3%	7	157.1%
Sick D-David	8	7	14.3%	0	N/A
Spill Cleanup	0	4	-100.0%	5	-100.0%
Stroke C-Charles	16	15	6.7%	11	45.5%
Structure Fire Smoke or Flame	9	8	12.5%	10	-10.0%
Suicide A-Adam	1	0	N/A	0	N/A
Suicide B-Boy	0	1	-100.0%	0	N/A
Suicide D-David	1	0	N/A	1	0.0%
Suspicious Incident	163	151	7.9%	122	33.6%
Suspicious Person	72	40	80.0%	45	60.0%
Suspicious Vehicle	116	83	39.8%	68	70.6%
Testing Only	2	0	N/A	2	0.0%
Theft Complaint	85	106	-19.8%	79	7.6%
Theft of Automobile Complaint	7	2	250.0%	3	133.3%
Traffic Enforcement	35	66	-47.0%	50	-30.0%
Traffic Stop	987	1,292	-23.6%	1,487	-33.6%
Transport	0	1	-100.0%	1	-100.0%
Transport Accident B-Boy	1	3	-66.7%	2	-50.0%
Transport Accident D-David	2	2	0.0%	1	100.0%
Traumatic Injuries A-Adam	7	8	-12.5%	3	133.3%
Traumatic Injuries B-Boy	3	2	50.0%	3	0.0%
Traumatic Injuries D-David	0	1	-100.0%	1	-100.0%
Trespassing	19	18	5.6%	18	5.6%
Truancy	0	2	-100.0%	27	-100.0%
Unconscious D-David	29	15	93.3%	5	480.0%
Unknown Odor Outdoors	0	2	-100.0%	2	-100.0%
Unknown Odor in Structure	0	0	N/A	1	-100.0%
Unknown Problem B-Boy	0	13	-100.0%	1	-100.0%
Unknown Problem D-David	0	0	N/A	1	-100.0%
Unlocked or Standing Open Door	46	60	-23.3%	117	-60.7%
Vacant House Check	8	0	N/A	0	N/A





Vehicle Accident	73	143	-49.0%	160	-54.4%
Vehicle Lockout	39	60	-35.0%	20	95.0%
Vehicle Pursuit	1	0	N/A	0	N/A
Violation of Court Order	17	20	-15.0%	27	-37.0%
Wanted Person or Apprehension	25	14	78.6%	18	38.9%
Water Problem	0	2	-100.0%	1	-100.0%
Water Rescue	1	1	0.0%	0	N/A
Weapon Violation	4	4	0.0%	0	N/A
Welfare Check	238	193	23.3%	251	-5.2%
Wire Down	2	28	-92.9%	4	-50.0%





## CAD calls by day of week / time of day (Kimberly - 2020)

Hour	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Total
00:00-00:59	30	15	30	37	26	35	29	202
01:00-01:59	23	27	20	22	22	29	25	168
02:00-02:59	13	12	14	25	21	26	30	141
03:00-03:59	7	11	6	10	13	15	10	72
04:00-04:59	11	21	9	15	11	5	10	82
05:00-05:59	14	12	6	16	12	9	11	80
06:00-06:59	10	12	14	6	5	7	10	64
07:00-07:59	27	24	19	18	30	23	17	158
08:00-08:59	24	31	38	21	28	21	14	177
09:00-09:59	25	44	25	27	27	30	21	199
10:00-10:59	27	20	36	25	25	38	33	204
11:00-11:59	37	36	20	32	29	32	28	214
12:00-12:59	33	32	39	22	32	37	26	221
13:00-13:59	26	35	39	44	34	33	26	237
14:00-14:59	37	42	34	33	27	34	31	238
15:00-15:59	33	37	41	45	36	31	28	251
16:00-16:59	45	45	45	47	41	21	26	270
17:00-17:59	29	28	38	33	32	33	30	223
18:00-18:59	40	29	26	29	41	32	19	216
19:00-19:59	32	31	28	43	36	28	31	229
20:00-20:59	39	26	29	29	38	29	23	213
21:00-21:59	18	29	29	25	38	33	20	192
22:00-22:59	23	33	23	27	31	28	26	191
23:00-23:59	18	26	30	47	41	45	32	239
Total by Day	621	658	638	678	676	654	556	4481

## Average Call Response Time (Kimberly – 2020)

Time to Respond	Number of calls	Cumulative number	Calls %	Cumulative %
0:00 - 1 Minutes	1285	1285	28	28
1:01 - 2 Minutes	46	1331	1	29
2:01 - 3 Minutes	101	1432	2	31
3:01 - 4 Minutes	149	1581	3	34
4:01 - 5 Minutes	172	1753	3	38
5:01 - 6 Minutes	207	1960	4	42
6:01 - 7 Minutes	205	2165	4	47
7:01 - 8 Minutes	186	2351	4	51
8:01 - 9 Minutes	182	2533	3	55
9:01 - 10 Minutes	135	2668	2	58
10:01 - 20 Minutes	711	3379	15	74
20:01 - 40 Minutes	339	3718	7	81
40:01 - 60 Minutes	78	3796	1	83
60:01 - or more Mins	80	3876	1	85
Total Calls : 4559				



## OTHER ACTIVITY STATISTICS...

Below are some statistics regarding traffic and ordinance violation enforcement. Some specific categories are also noted.

	TOTAL
<b>Traffic Accidents</b>	<b>279</b>
<b>Traffic Citations</b>	<b>1,486</b>
Operating While Impaired	<b>109</b>
Seatbelt Citations	<b>52</b>
Speeding Citations	<b>116</b>
<b>Non-Traffic Citations</b>	<b>282</b>
Underage Alcohol	<b>46</b>
Truancy	<b>6</b>
<b>Traffic Warnings Issued</b>	<b>2,038</b>
<b>Parking Citations Issued</b>	<b>748</b>



## USE OF FORCE INCIDENTS (2020)

Suspect Info.		Type of Force / Weapon Used by Officer(s)					Call Information	
Sex/Race	Injury?	Escort/Compliance Hold	Baton	Taser	Firearm	Other	Call Type	Date
M/W	none	escort/decentralized		displayed	displayed		Burglary	1/26/2020
M/W	none				displayed		Suspicious	2/23/2020
M/W	none	escort/decentralized					Suspicious	2/24/2020
M/W	none				aimed		Pursuit	3/16/2020
M/W	none				aimed		Disturbance	3/18/2020
F/W	none				aimed		Stolen Veh	4/19/2020
M/A	none			displayed	displayed	Pinned w/ Shield	Welfare	4/29/2020
M/W	none	escort/decentralized		displayed	displayed		Domestic Disturbance	5/3/2020
M/W	none	escort/decentralized			displayed		Welfare	5/11/2020
M/W	none				aimed		Pursuit	5/29/2020
M/W	none				displayed		Welfare	6/4/2020
M/W	minor	escort/decentralized		used	aimed		Armed/Barricaded Person	10/2/2020
M/W	none				displayed		Welfare	10/2/2020
M/W	none	escort/decentralized		displayed			Warrant	10/18/2020
F/W	none	escort/decentralized					Warrant	10/24/2020
M/W	none				displayed		Welfare	11/18/2020
M/B	none				displayed		Pursuit	11/19/2020
M/B	none				aimed		Domestic Disturbance	11/20/2020

In late 2020/early 2021, the department proactively reviewed and updated its use-of-force policy to reflect items that were going to be mandated by state law in 2021. Some of those items were:

- Prohibiting the use of choke holds or neck compressions unless it would be authorized under a deadly force situation.
- Mandatory reporting by department members when they are aware that another member has used excessive or unauthorized force on another person.
- Emphasis on the protection of life.

Here is a link and QR code to our use-of-force policy on our website:

<http://www.fvmpd.org/666/Policy>





## DEPARTMENT AWARDS -2020



- Officer Randall Lefebber received the Officer of the Year award for 2019
- Officer Dan Thorson received the Distinguished Service Award for 30 years of dedicated service to the citizens of Kimberly and Little Chute and 26 years of service as a member of the Outagamie County Multijurisdictional Emergency Response Team (SWAT Team).
- Officer Caleb Lyons, while off-duty, assisted Menasha a Police Officer subdue a man with an axe who was attacking the Menasha officer at a pawn shop.
- Officer Sam Pynenberg was dragged approximately 60 yards by the vehicle of a subject who resisted arrest as he sped away. Once Officer Pynenberg was able to break free from the fleeing vehicle, he pulled himself up off from the pavement, ran back to his squad, and pursued the fleeing subject.



## Drug Overdose Response and Prevention

Suspected overdoses of dangerous drugs continue to jeopardize the lives of people in our communities. More specifically, Opioid overdoses have caused many, tragic deaths in our communities. Our department started equipping officers with Narcan (Naloxone) in 2015 to reduce the likelihood of overdose related deaths. Naloxone belongs to a class of drugs known as opioid antagonists. It works by blocking the effects of the opioid in the brain. Officers used Narcan three times in 2020 and in all three instances the patient's life was saved.

Two years ago, Metro had a medication disposal box installed in our lobby. The box was free – courtesy of a grant from CVS Pharmacy. In 2020 we collected over 180lbs of unwanted medications. This medication disposal box is way for the community to safely dispose of unwanted medications that might otherwise be stolen, abused, or be used in an overdose.



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**COVID PANDEMIC RESPONSE**



The COVID pandemic has affected law enforcement officers in several ways.

- We have had to take extra precautions and wear masks.
- Enhanced PPE precautions, respirator /N-95 mask, gloves, and glasses/goggles and in some cases Tyvek suits for persons with symptoms.
- When possible, talk with complainants and suspects outside buildings and residences.
- Employees or their family member(s) out with virus for 14 days, healthy officers having to work additional shifts and that has been physically and mentally draining for some because we are a 24/7 operation.
- With “Safe at Home” and travel ban orders we saw an increase domestic abuse calls.
- Residents with mental health needs unable to attend much needed in-person counseling were participating in virtual counseling sessions. Feedback we have received from some of these people is that the virtual counseling and patient services is not as effective as traditional, in-person mental health services.
- People we encountered on calls have lied to us, stated they have COVID, hoping they would not be arrested or taken to jail.
- Intelligence Reports from other parts of the country where people are encouraging those with the virus to initiate contact with law enforcement with the intent to infect them with the virus.





## PROFESSIONAL PARTNERSHIPS – VOLUNTEERS AT WORK

The Fox Valley Metro Police Department works collaboratively with other community-based agencies to serve our communities more effectively.

### Fox Cities Victim Crisis Response Team

The Fox Cities Victim Crisis Response Team is a volunteer-based organization that assists local police departments in providing the emotional support and referrals to victims of crime or those in crisis. The VCR's are called to scenes, incidents or meetings to support law enforcement in its mission of serving the public. The VCR's speak with victims or people in crisis in a confidential setting to better understand their needs. VCR's can also make referrals to other social agencies that may be better suited to serve the needs of these victims or people in crisis.



### Outagamie County Law Enforcement Chaplaincy Program

FVMPD, along with 10 other law enforcement agencies in Outagamie County are member agencies of the Outagamie County Chaplaincy Program (OCCP). The volunteer chaplains in our program are on call 24 hours a day, seven days a week. An officer can request the on-call Chaplain be dispatched to incidents where they feel a chaplain's presence could be beneficial. Additionally, the chaplains can provide support to employees and their families.

Police chaplains are a valuable resource because of their education, experience, training and their ability to understand the nature of the unique challenges faced in law enforcement. Chaplains are prohibited from proselytizing or attempting to recruit members of participating agencies or the public into a religious affiliation while on-duty, unless the receiving person has solicited spiritual guidance.



Below are some of the valuable services and duties that the chaplains provide:



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- ✧ Respond to an incident scene that may include, but not be limited to death notifications, major crash scenes, major fires, a suicide or an attempt of one, family problems, child and/or senior abuse or neglect, public demonstrations, or assistance to victims or families of victims.
- ✧ Visit seriously ill or injured members and/or family members of participating OCCP agencies.
- ✧ Attend and participate in, when requested, funerals of active or retired members of participating OCCP agencies.
- ✧ Provide confidential counseling and spiritual guidance to members of participating OCCP agencies or victims, when requested.
- ✧ Attending various OCCP member departmental ceremonies.
- Participate in various OCCP member departmental training classes.
- ✧ Participate frequently in ride-a-longs with members of participating OCCP agencies.
- ✧ Willingness to conduct training for members of participating OCCP agencies.
- ✧ Currently there are four Chaplains on the roster



**Chaplain Jason Steger (Metro liaison)**



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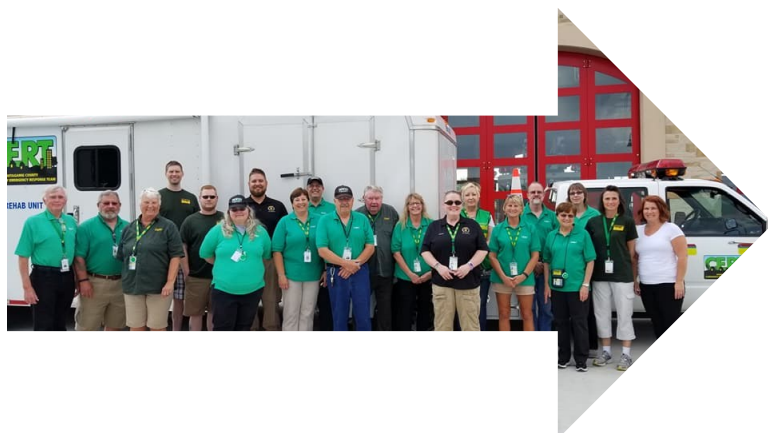
#### **Outagamie County CERT (Community Emergency Response Team)**

The mission statement of the CERT Rehab Team is to provide quality rehabilitation services along with a safe and secure resting area for all emergency response personnel throughout Outagamie County for extended emergency situations. The Rehab Service is defined as: "providing for the physical and personal needs of the individuals who respond to emergency situations. This includes providing food and fluid replenishment, rest for worn out emergency personnel, and emotional support."

The Rehab Service is structured to be a rapid or quick response service team for emergency situations considered to be long in duration - three hours or more - and can support multi-day events as well.

Rehab strives to provide the highest level of quality services possible to any fire, rescue, law enforcement, medical, and HAZMAT agency throughout Outagamie County. CERT-Rehab will attempt to do the following when requested:

- ✧ Relief from climatic conditions.
- ✧ Rest and recovery.
- ✧ Active and passive cooling
- ✧ Rehydration.
- ✧ Calorie and electrolyte replacement.
- ✧ Member accountability.





## Quad Communities Crime Stoppers



Quad Communities Crime Stoppers provides rewards for information regarding crimes committed in Combined Locks, Kaukauna, Kimberly, and Little Chute.

Quad Communities Crime Stoppers consists of representatives from the communities of Combined Locks, Kaukauna, Kimberly, and Little Chute. Quad Communities Crimes Stoppers is a non-profit organization, which focuses on creating a safer community for all.

Quad Communities Crime Stoppers works directly with the School Resource Officers (SRO's) in the Kaukauna, Kimberly, and Little Chute School Districts, to ensure a safe school and community environment.

**Call (920) 788-9090**

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COMMUNITY OUTREACH



As part of our *Partnerships in Policing* philosophy we believe that being engaged with the public is vital to our success and the success of the community. Part of our mission success is based on public approval of what we are doing and how we are doing it. Two-way communication is one way that we are engaged with the community. Media releases about significant events and concerning behaviors help promote awareness.

We also have a strong social media presence. Metro's Facebook page is one of our main sources of communication with the public. We use social media to inform the public about incidents and trends and to promote events that we are hosting or participating in.

Metro also participates in several community events each year. Whether it is for public safety reasons (traffic control) or just participating because we are part of the community, Metro is happy to be involved.

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## Special Events

Each year Metro is requested or invited to participate in several community events. We are usually there for traffic control and crowd safety, but we also may have an informational booth present.

The Covid pandemic put a halt to all of our community programs in 2020. The majority of the community events we also participate in were also cancelled.

Normally we are involved in the following community events...

- Memorial Day Parade
- Cheesefest
- Fourth of July Parade & fireworks
- Paperfest
- Holiday Parade
- Bike to the Beat
- Fox Cities Marathon
- Rock Cancer
- Walk for Autism
- Numerous school events





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Community Programs



FVMPD normally hosts the following programs but due to pandemic precautions, we did not participate in the following:

- Coffee with a Cop
- Custard with a Cop
- Cop on a Rooftop

**Community Service programs continued with limited-service availability**

- Child car seat installations and inspections
- Crime prevention presentations
- Business security surveys

Our National Night Out event in August was also cancelled.



The pandemic clearly put a damper on our community outreach programs in 2020. We look forward to getting back to “normal” in 2021.



## Partnerships in Policing



**Culver's Day with Kaukauna Police Department**





## IN CONCLUSION...

We hope this report has provided you with some valuable information and insight as to who we are and what we do from a public safety and community collaboration standpoint.

We look forward to growing and improving - both as individuals and as an organization. By partnering with our communities and the people we serve, we are confident we can help to improve the overall quality of life in the villages of Little Chute and Kimberly.

## ***Partnerships in Policing***

